

BUCKLE UP, DESIGNER!: How to Design for New Frontiers

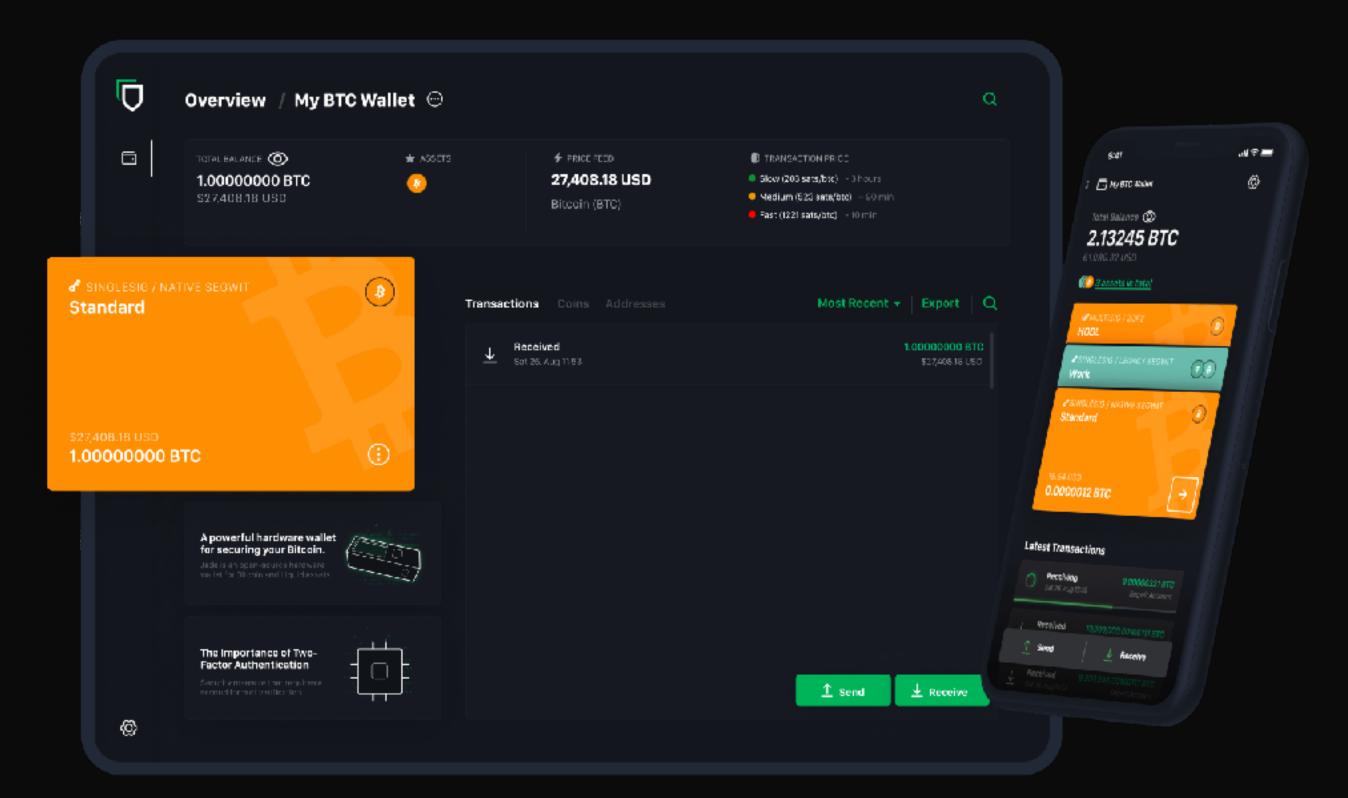
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Artificial Intelligence. Quantum Computing. Bitcoin & Blockchain. Robotics. Autonomous Vehicles. Nanotechnology. Metaverse. Generative Al. Augmented Reality. Virtual Reality. Machine Learning...

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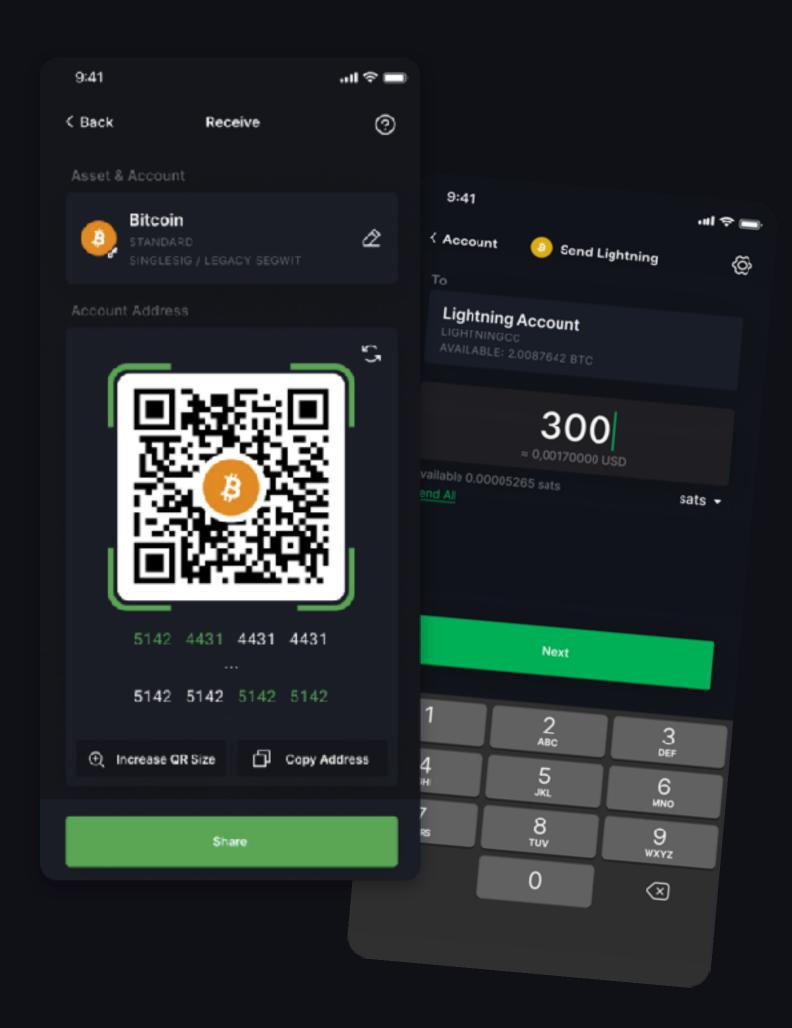
1/Context is everything.

Understand context. Adapt fast. Personalize.

Context for /Unbanked vs Underbanked /Novice vs Advanced /Internet-bandwidth /Public vs Private space /Regulatory vs Compliance

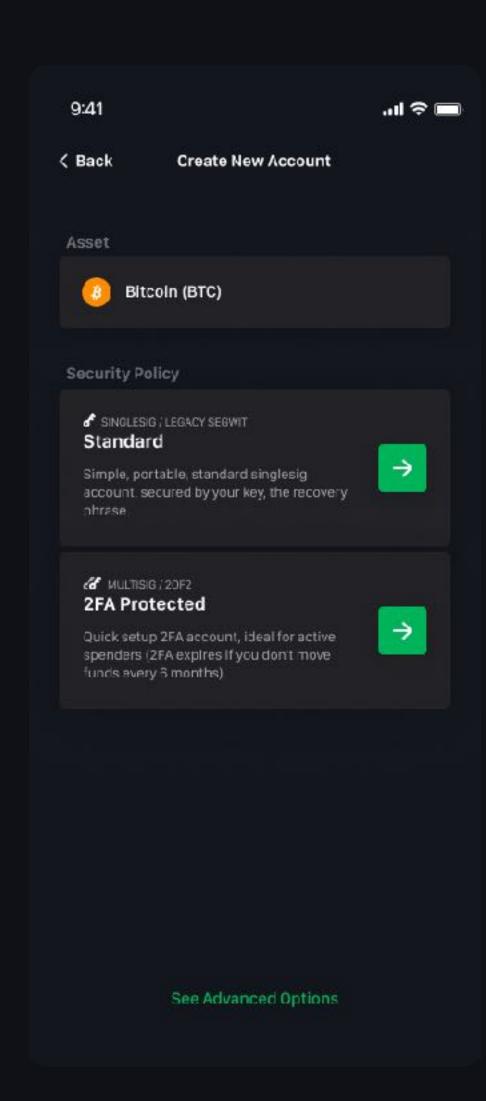
CONTEXT

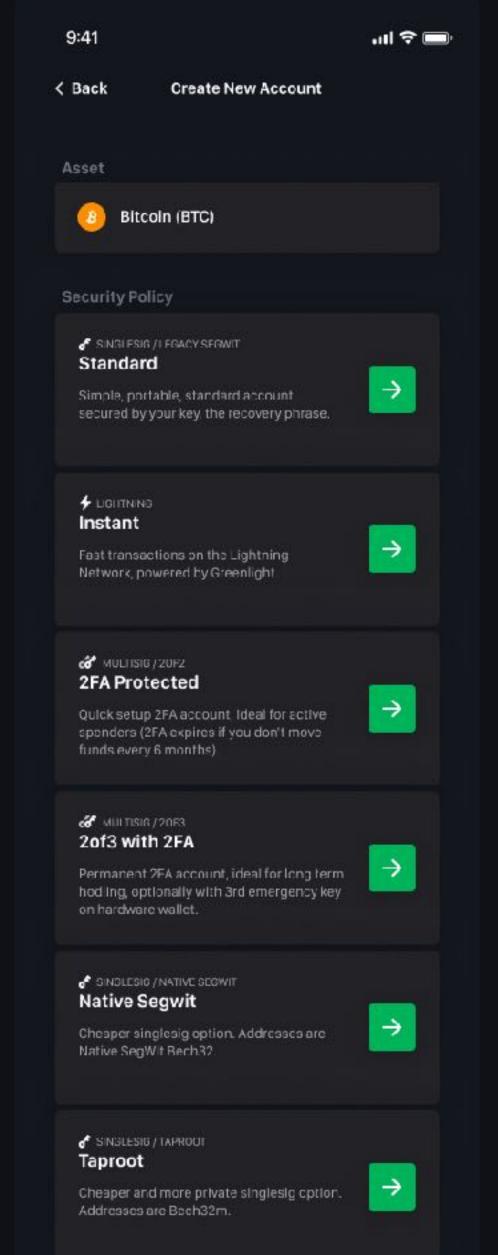
Access to Systems, Tools & Opportunities



CONTEXT

Familiarity with Technology





CONTEXT

Emotional Spectrum & User Values

- Unbanked or Underbanked
- Individual
- **☑** Early Adopter/Technologist
- **☑** Novice Skeptic
- ✓ Merchant or Business Owner
- Privacy Advocate
- ✓ Institutional Investor
- **✓** Governments
- ✓ NGO or Charity Organization
- ✓ Political Dissident

...

A business accepts Bitcoin as payment for goods and services.

A privacy-conscious user seeks to maintain anonymity in financial transactions.

An institutional investor like a hedge fund adds Bitcoin to its assets under management.

An NGO receives Bitcoin donations from around the world.

omeone in a region with limited ccess to traditional banking uses tooin for financial inclusion.

tech-savvy individual intrigued by coin's underlying blockchain hnology.

ser in an authoritarian regime

Pitcoin as a way to avoid capital



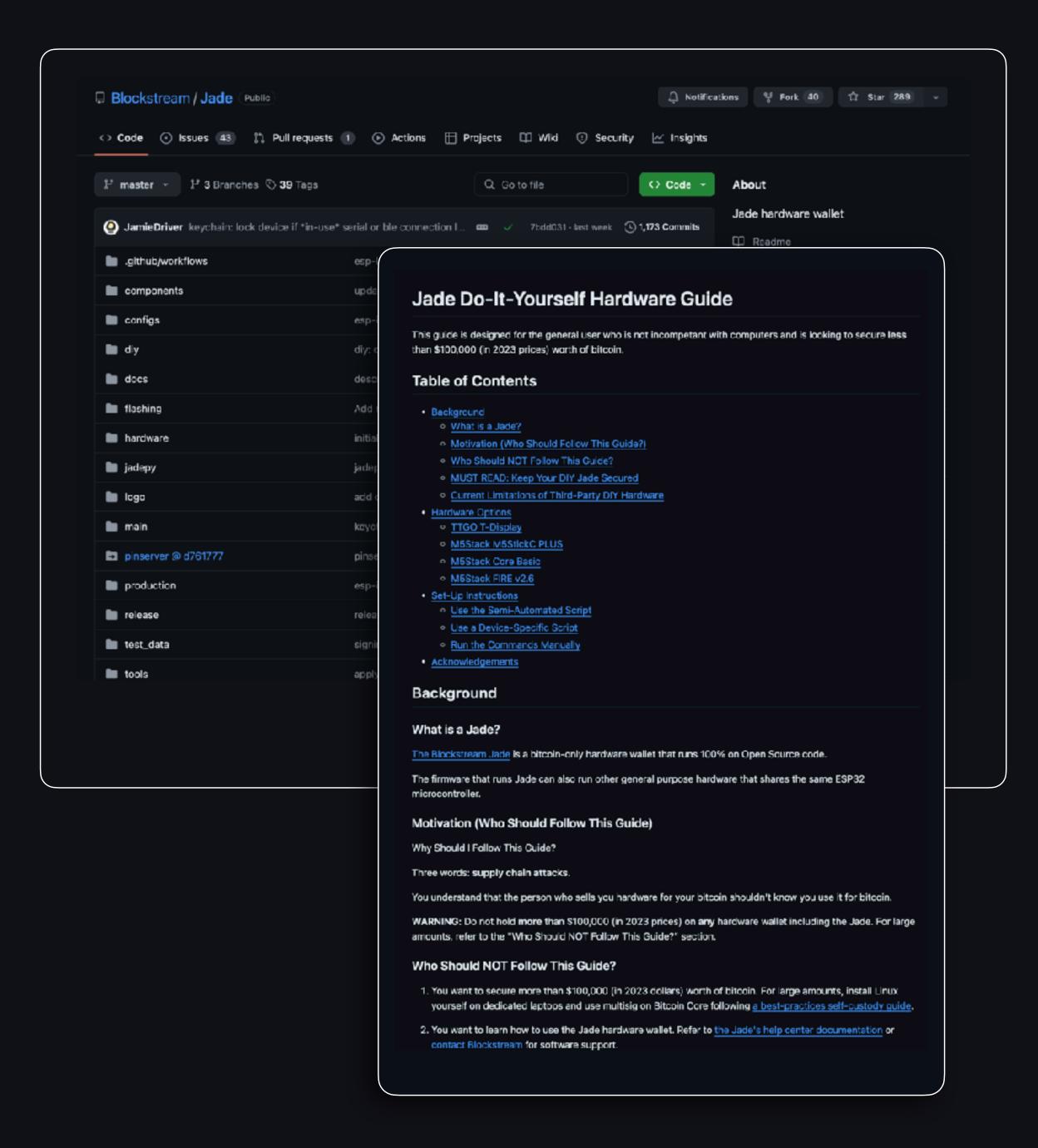


2/Start with trust.

Enable transparency.
Use a simple language.
Educate at every opportunity.

TRUST

Enable transparency. Open source wherever possible.



TRUST

IBM 2021 Consumer Survey on Digital Trust

According to this survey, 75% of consumers say they would stop doing business with companies if they didn't understand how they work.

Deloitte's 2021 Global Blockchain Survey

Deloitte found that 54% of consumers view blockchain as overly complicated, which was a barrier to its wider adoption.

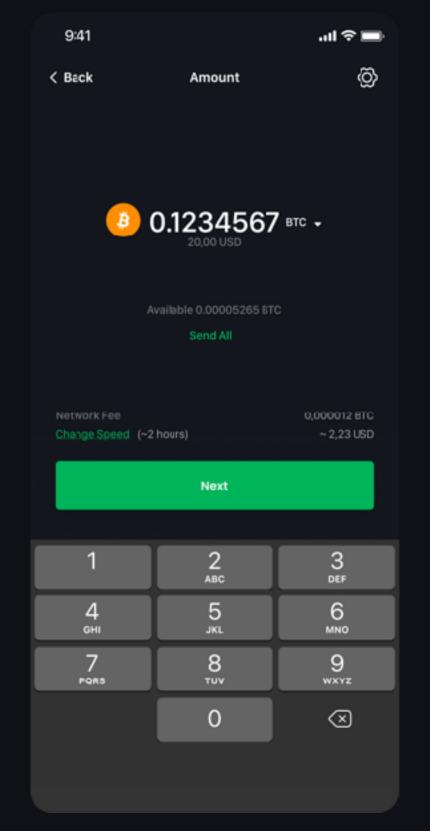
PwC 2020 Al Predictions Survey

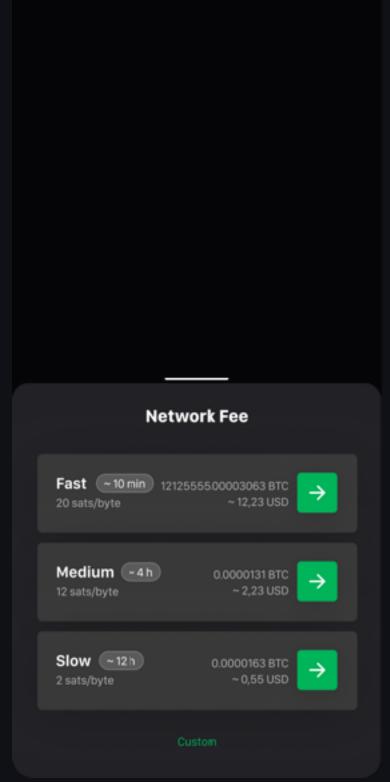
In this survey, 76% of executives believed that a lack of user education on AI was a major obstacle to its adoption in businesses.

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TRUST

Educate at every opportunity.





Network Fee network fees are paid by use vize miners, who validate and tions to the blockchain, not to like Blockstream. Fees vary b n size and network congestion their fee, affecting how quice in is processed. As the blockchace per block, higher fees get

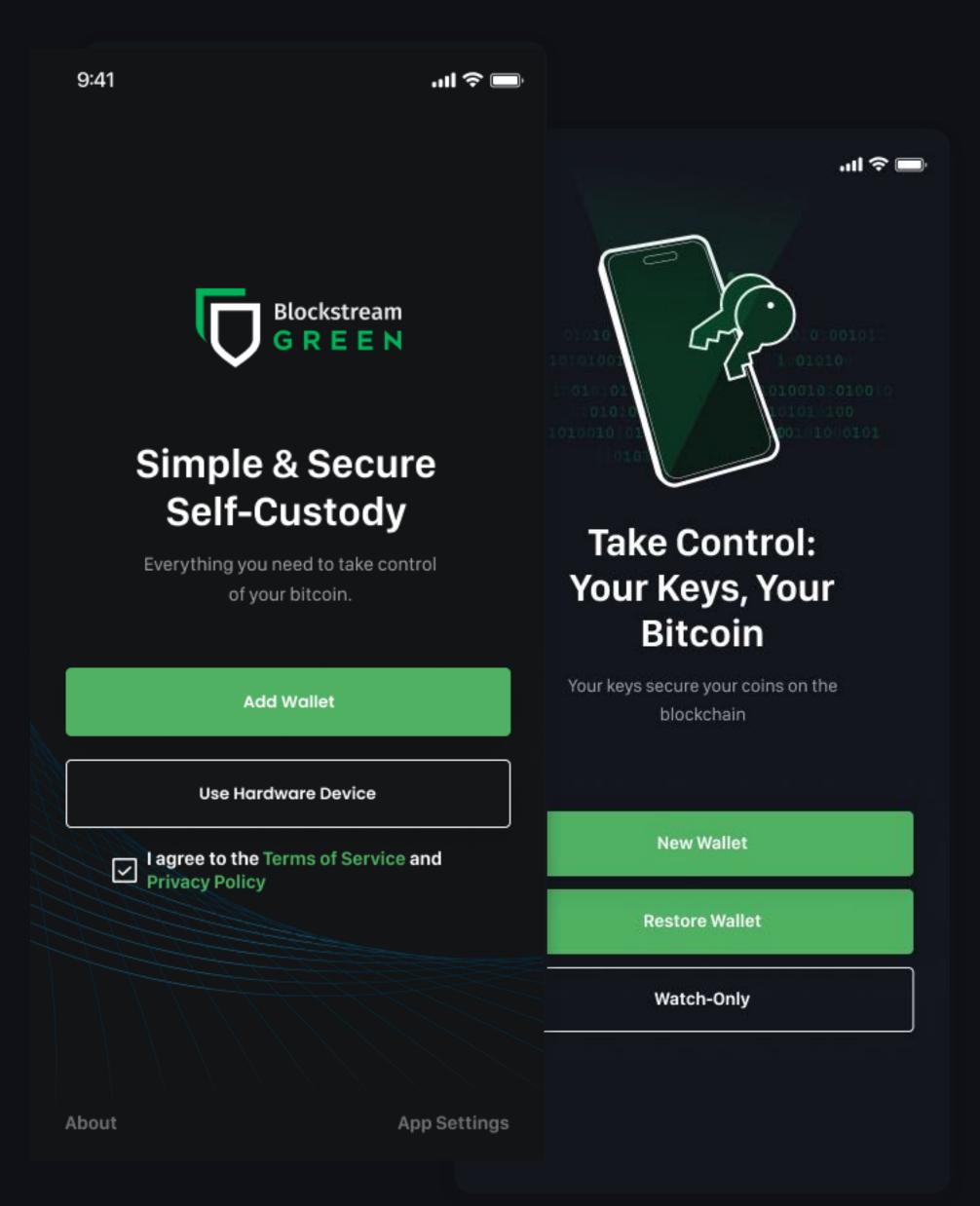
Read more 📑



3/Put the user back in charge.

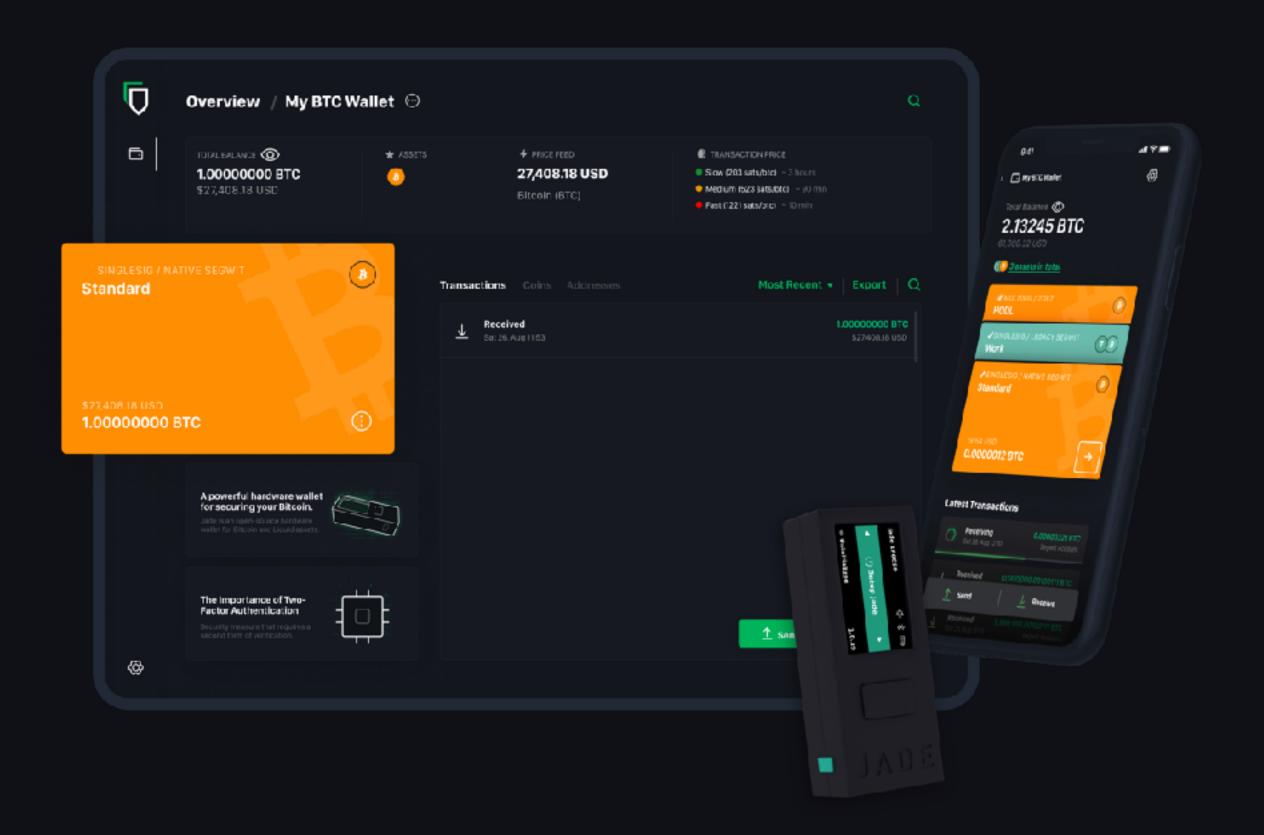
Build the right technology. Keep people's data safe and secure. Embrace privacy-preserving techniques. EMPOWER

Your Keys. Your Bitcoin.



EMPOWER

Safeguard your users security & privacy.

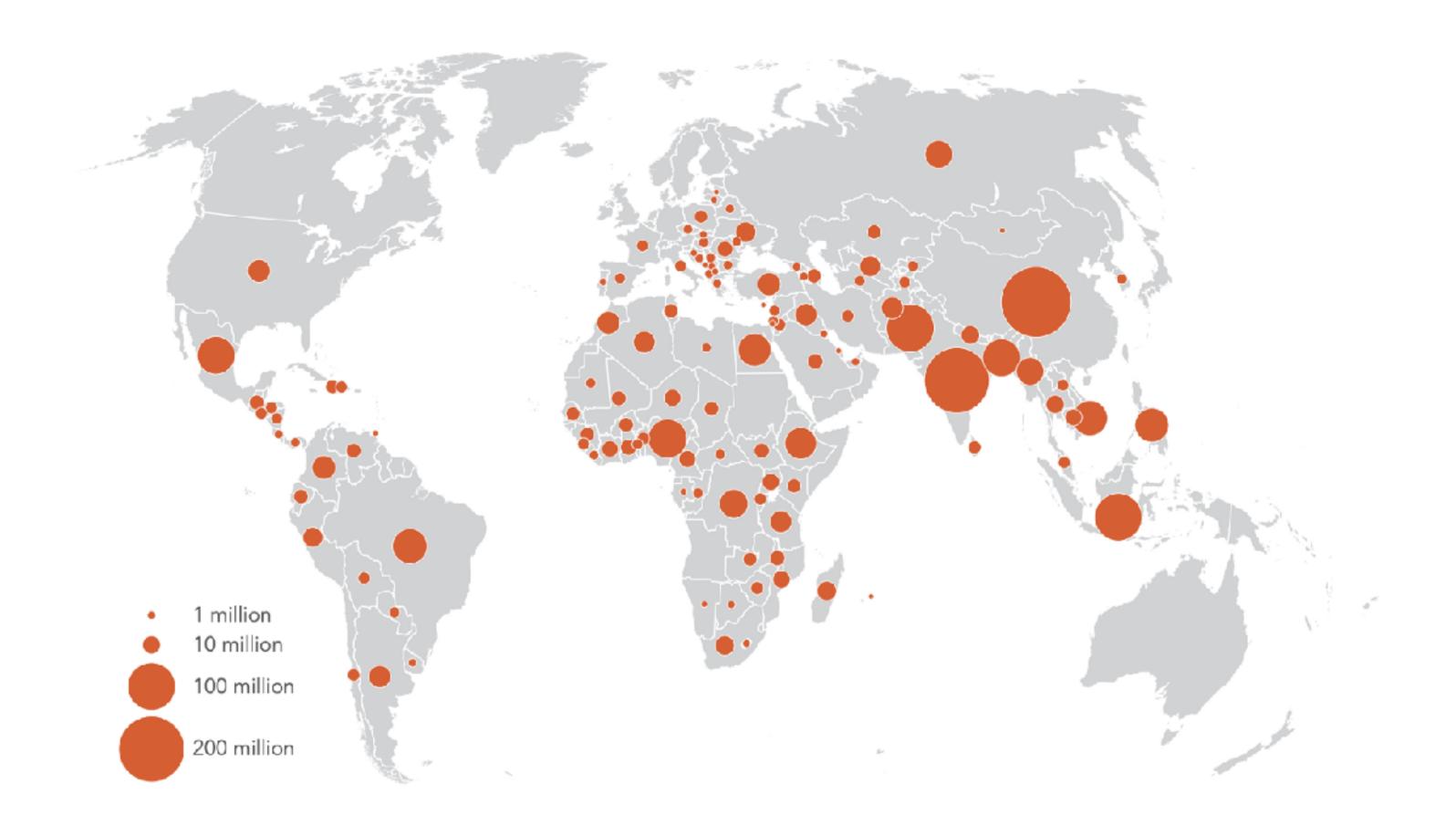


5/0

4/Do the right thing.

Design for everyone.

Consider the impact and consequences.

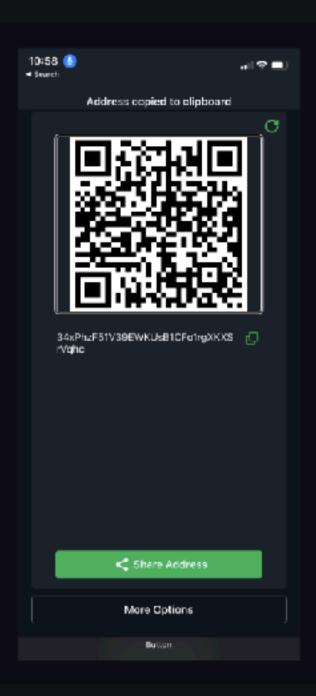




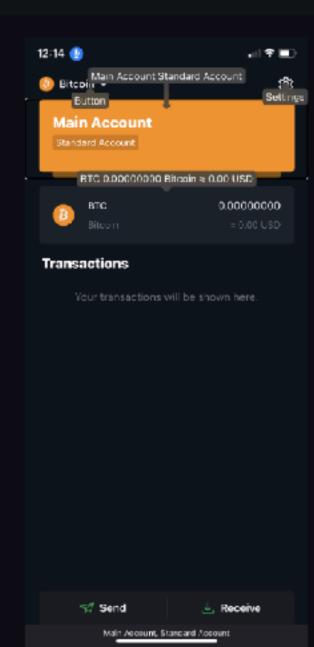
ETHICAL

Empower everyone, not just a select few.

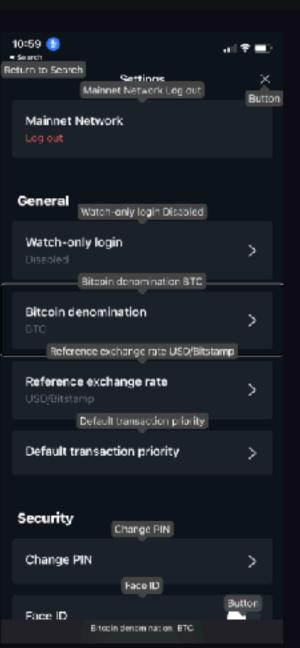












ETHICAL

Consider the impact & consequences.



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5/Find your people.

Build your community.
Engage in education & advocacy.
Share resources.

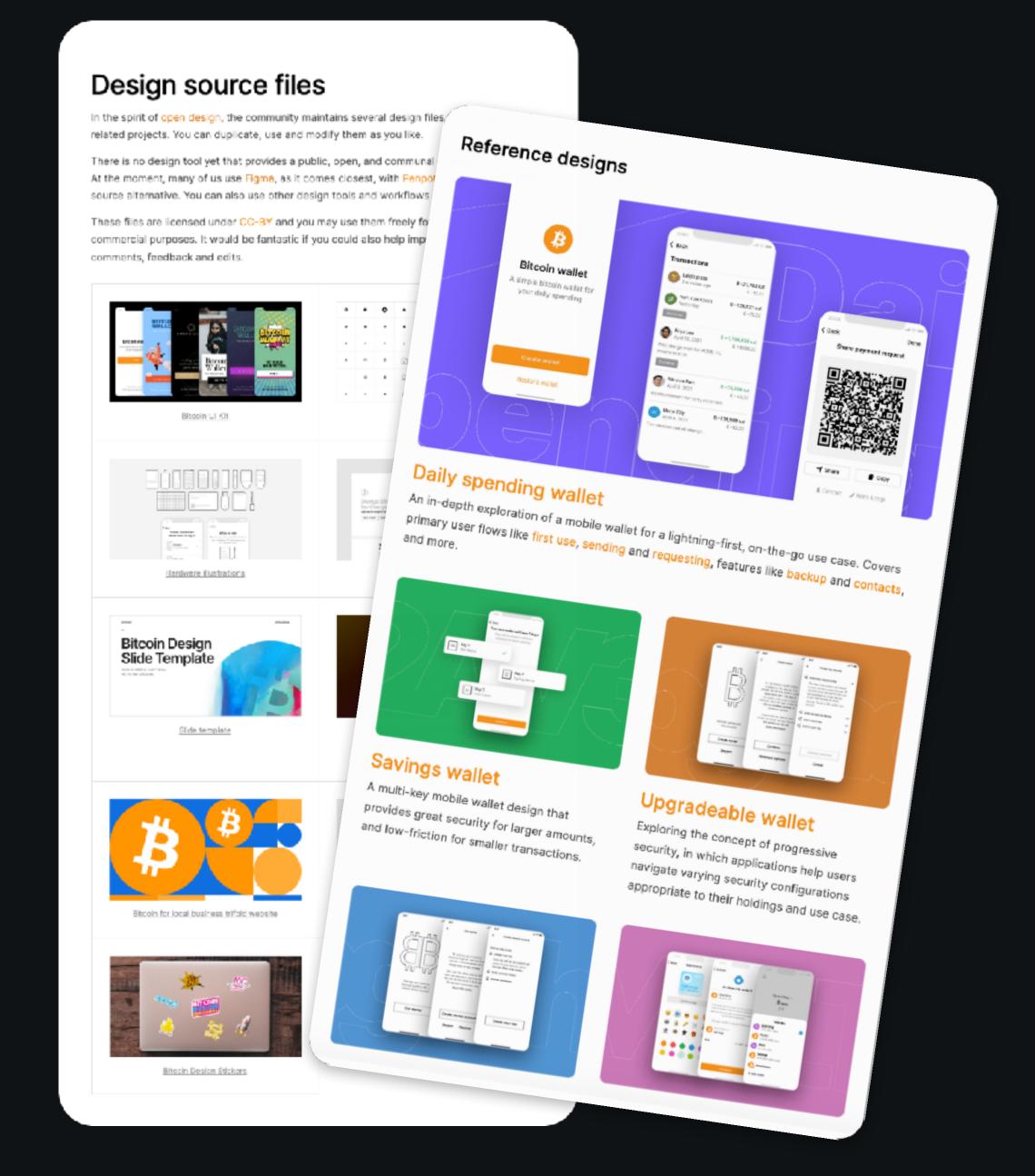
COMMUNIT

Build your community.





Share resources & elevate others.



COMMUNIT Y

Engage in education & advocacy.







FINAL REMARKS

Embrace the chaos.

Don't mind the trolls.

Take good care of yourself.

YOU GOT THIS!



Thank you!

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